

HOSHIZAKI AMERICA. BEYOND STRONG.

It's the *promise of reliability...* and the peace of mind that comes with it.

It's performing beyond expectations...with relentless durability and sustainability.

It's knowing that we've already thought about your future and can endure at the next level.

Introducing the new Steelheart Refrigeration Series

Hoshizaki seeks natural solutions such as sustainable materials and hydrocarbon refrigerants for a clean and healthy environment. R290 hydrocarbon refrigerant is a highly refined propane proven safe in refrigeration applications. Used in Europe for over 20 years, R290 has minimal environmental impact.

Refrigerant Environmental Impact	R290	R134
Ozone depleting properties	0	0
Global Warming Potential	3	1300

With uncompromising performance, R290's thermodynamic properties are superior to other refrigerants while being both climate friendly and energy efficient. Combined with Hoshizaki's unique ducted airflow technology, you can be assured your products remain fresh, nutritious, and safe as a result of uniform temperatures and quick recovery.

As anyone that runs a commercial kitchen knows, only the strong survive. Just like our legendary ice makers, we've designed our new Steelheart Series to survive conditions that would send lesser equipment to the scrap yard. We embrace the entrepreneurial character of our customers...as you connect, serve, and delight.





STEELHEART

BUY A KITTEN

The uncompromising

known for, with no fragile, "fluffy features" that add cost and create maintenance nightmares.



FEATURES:

- Stainless Steel, Inside and Out
- No interior Hot Spots
- Exceeds NSF7 Standards up to 100°
- R290 Hydrocarbon Refrigerant



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BY HOSHIZAKI

1 PART -

BEAUTY

2 PARTS

BEAS

The uncompromising
durability we're known
for, with no fragile,
"fluffy features"
that add cost and
create maintenance
nightmares.





FEATURES:

- Stainless Steel, Inside and Out
- Unique ducted airflow
- Larger interior cabinet space for more storage
- R290 Hydrocarbon Refrigerant
- Redesigned refrigeration system for optimal performance
- Even more ENERGY STAR® qualified models



As anyone who runs a commercial kitchen knows, only the strong survive. Just like our legendary ice makers, we've designed our new Steelheart Series to survive conditions that would send lesser equipment to the scrap yard. **Hoshizaki. Beyond Strong.**

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UNDERCOUNTERS | WORKTOPS | SANDWICH TOPS MEGA TOPS | PIZZA PREPS

KEY FEATURE COMPARISON

FEATURE	HOSHIZAKI Steelheart	TRUE TUC series	BEVERAGE AIR UCR/SPE/DP series	CONTINENTAL SW/CPA series	TURBO AIR TUR series	DELFIELD Coolscapes	TRAULSEN Dealers choice
Engineered to maintain NSF-7 temperatures in 100° F ambient	~		1	1			
Stainless steel interior & exterior	✓		T		1		
Self closing, field reversible doors with stay open feature	~			1		1	
Recessed door gasket and stepped door design	~						
Electronic thermostat with automatic defrost	✓						
3 years parts & labor 5 year compressor	✓	1	✓	1	✓	✓	1







STEELHEART | UPRIGHT REFRIGERATION KEY FEATURE COMPARISON

	HOSHIZAKI Steelheart Series	TRUE Spec Series	CONTINENTAL Designer Line	DELFIELD Coolscapes	BEVERAGE-AIR Horizon Series	TRAULSEN A Series	TURBO AIR Pro Series
Stainless Steel Interior and Exterior	✓				✓		√
Louvered Ducted Airflow	✓						
Thermal Expansion Valve (TXV)	✓			✓		✓	√
Field Reversible Doors without Additional Kits	✓		✓	Full height doors only			
Full Length Handle	✓			√			
Energy Star	✓	✓		✓			✓
Roll Through A Standard 80" Door	✓					√	
Cubic Storage Capacity (1 Section)	22.8	22.09	19.3	21.46	21.17	21.13	25.41

REFRIGERATION MODEL NUMBER IDENTIFICATION

HORIZONTAL REFRIGERATION | MODEL NUMBER IDENTIFICATION CODE

U R 27 A - LP01

Series Identification

U Undercounter

W Worktop

S Sandwich Prep/Mega Top

P Pizza Prep C Chef Base

Model Identification

R Refrigerator F Freezer

Unit Width

In Inches

Series Modification

A Alphabetically increases per model revisions

Options Configuration

-LP / -D Low Profile / Drawers

-# / -#D# Number of 1/4-Sized Pan Capacity / Number of 1/4-Sized Pan Capacity with Number of Drawers in Sandwich Prep

-#M / -#MD# Number of 1/4-Sized Pan Capacity / Number of 1/4-Sized Pan Capacity with Number of Drawers in Mega Top

-01 Unit with Cylinder Lock

UR27A-LP01

Undercounter,
Refrigerator,
27" Wide,
Revision A*,
Low Profile,
With Cylinder Locks

* The series modification letter can be generally ignored when talking about the unit, this letter is only important if you are getting Tech Support or ordering service parts

REFRIGERATION MODEL NUMBER IDENTIFICATION

HORIZONTAL REFRIGERATION | MODEL NUMBER IDENTIFICATION CODE

S R 48 A - 12MD2

Series Identification U Undercounter W Worktop S Sandwich Prep/Mega Top P Pizza Prep C Chef Base Model Identification R Refrigerator F Freezer Unit Width ## In Inches Series Modification

SR48A-18MD2

Mega Top Prep Table,
Refrigerator,
48" Wide,
Revision A*,

(18) %-Sized Pan Capacity in Rail,
Door and 2 Drawers

* The series modification letter can be generally ignored when talking about the unit, this letter is only important if you are getting Tech Support or ordering service parts.

Options Configuration

-LP / -D Low Profile / Drawers

-# / -#D# Number of 1/4-Sized Pan Capacity / Number of 1/4-Sized Pan Capacity with Number of Drawers in Sandwich Prep

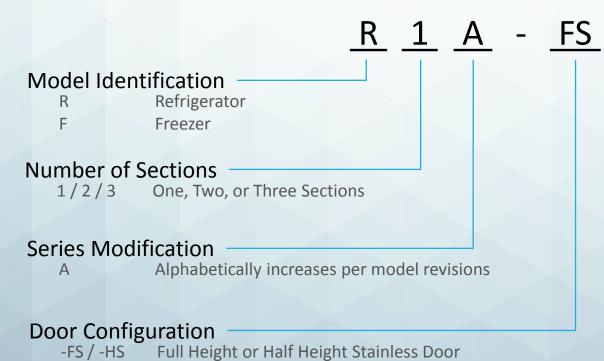
-#M / -#MD# Number of 1/6-Sized Pan Capacity / Number of 1/6-Sized Pan Capacity with Number of Drawers in Mega Top

-01 Unit with Cylinder Lock

Alphabetically increases per model revisions

REFRIGERATION MODEL NUMBER IDENTIFICATION

UPRIGHT REFRIGERATION | MODEL NUMBER IDENTIFICATION CODE



R1A-FS

Upright Refrigerator,
One Section,
Revision A*,

Full Stainless Door

* The series modification letter can be generally ignored when talking about the unit, this letter is only important if you are getting Tech Support or ordering service parts.

Uprights Steelheart Series - R290 Name Change

-FSL / -HSL Full Height or Half Height Stainless Door, Left Hand Hinge

-FG / -HG Full Height or Half Height Glass Door



UNDERCOUNTER	REFRIGERATORS
Existing Model:	Transitions to:
CRMR27	UR27A
CRMR27-01	UR27A-01
CRMR27-D	UR27A-D2
CRMR27-LP	UR27A-LP
CRMR36	UR36A
CRMR36-01	UR36A-01
CRMR48	UR48A
CRMR48-01	UR48A-01
CRMR48-D2	UR48A-D2
CRMR48-D4	UR48A-D4
CRMR60	UR60A
CRMR60-01	UR60A-01
CRMR72	UR72A
CRMR72-01	UR72A-01
CRMR27-GLP01	UR27A-GLP01
CRMR48-GLP01	UR48A-GLP01
CRMR60-D2	UR60A-D2
CRMR60-D4	UR60A-D4
CRMR72-D6	UR72A-D6
HR24A	HR24B

UNDERCOUNTER FREEZERS				
Existing Model:	Transitions to:			
CRMF27	UF27A			
CRMF27-01	UF27A-01			
CRMF27-D	UF27A-D2			
CRMF27-GLP01	UF27A-GLP01			
CRMF27-LP	UF27A-LP			
CRMF48	UF48A			
CRMF48-01	UF48A-01			
CRMF48-D4	UF48A-D4			
CRMF60	UF60A			
CRMF60-01	UF60A-01			
CRMF48-01 CRMF48-D4 CRMF60	UF48A-01 UF48A-D4 UF60A			

WORKTOP REF	FRIGERATORS
Existing Model:	Transitions to:
CRMR27-W	WR27A
CRMR27-WD	WR27A-D2
CRMR27-W01	WR27A-01
CRMR36-W	WR36A
CRMR36-W01	WR36A-01
CRMR48-W	WR48A
CRMR48-WD2	WR48A-D2
CRMR48-WD4	WR48A-D4
CRMR48-W01	WR48A-01
CRMR60-W	WR60A
CRMR60-W01	WR60A-01
CRMR60-WD2	WR60A-D2
CRMR60-WD4	WR60A-D4
CRMR72-W	WR72A
CRMR72-W01	WR72A-01
CRMR72-WD6	WR72A-D6

MODITOR EDECTOR				
WORKTOP FREEZERS				
Existing Model:	Transitions to:			
CRMF27-W	WF27A			
CRMF27-WD	WF27A-D2			
CRMF27-W01	WF27A-01			
CRMF48-W	WF48A			
CRMF48-W01	WF48A-01			
CRMF48-WD4	WF48A-D4			
CRMF60-W	WF60A			
CRMF60-W01	WF60A-01			

MEGA TOPS PREP TABLES				
Existing Model:	Transitions to:			
CRMR27-12M	SR27A-12M			
CRMR27-12MD	SR27A-12MD2			
CRMR36-15M	SR36A-15M			
CRMR48-12M	SR48A-12M			
CRMR48-18M	SR48A-18M			
CRMR48-18MD2	SR48A-18MD2			
CRMR48-18MD4	SR48A-18MD4			
CRMR60-12M	SR60A-12M			
CRMR60-18M	SR60A-18M			
CRMR60-24M	SR60A-24M			
CRMR60-24MD2	SR60A-24MD2			
CRMR60-24MD4	SR60A-24MD4			
CRMR72-18M	SR72A-18M			
CRMR72-24M	SR72A-24M			
CRMR72-30M	SR72A-30M			
CRMR72-30MD2	SR72A-30MD2			
CRMR72-30MD4	SR72A-30MD4			
CRMR72-30MD6	SR72A-30MD6			

SANDWICH PREP TABLES				
Existing Model:	Transitions to:			
CRMR27-8	SR27A-8			
CRMR27-8D	SR27A-8D2			
CRMR36-10	SR36A-10			
CRMR48-8	SR48A-8			
CRMR48-12	SR48A-12			
CRMR48-12D2	SR48A-12D2			
CRMR48-12D4	SR48A-12D4			
CRMR60-8	SR60A-8			
CRMR60-12	SR60A-12			
CRMR60-16	SR60A-16			
CRMR72-12	SR72A-12			
CRMR72-16	SR72A-16			
CRMR72-18	SR72A-18			

STEELHEART

UNDERCOUNTERS
WORKTOPS
SANDWICH PREP
MEGA TOP
CHEF BASES
PIZZA PREP TABLES

CHEF BASES					
Existing Model:	Transitions to:				
CRES36	CR36A				
CRES49	CR49A				
CRES60	CR60A				
CRES72	CR72A				
CRES85	CR85A				
CRES98	CR98A				
CRES110	CR110A				

PIZZA PREP TABLES					
Existing Model:	Transitions to:				
CPT46	PR46A				
CPT46-D	PR46A-D2				
CPT67	PR67A				
CPT67-D2	PR67A-D2				
CPT67-D4	PR67A-D4				
CPT93	PR93A				
CPT93-D2	PR93A-D2				
CPT93-D4	PR93A-D4				
CPT93-D6	PR93A-D6				





UPRIGHTS

UPRIGHT REFRIGERATORS				
Existing Model:	Transitions to:			
CR1S-FS	R1A-FS			
CR1S-HS	R1A-HS			
CR1S-FGE	R1A-FG			
NEW	R1A-HG			
CR2S-FS	R2A-FS			
CR2S-HS	R2A-HS			
CR2S-FGE	R2A-FG			
NEW	R2A-HG			
CR3S-FS	R3A-FS			
CR3S-HS	R3A-HS			
CR3S-FGE	R3A-FG			
NEW	R3A-HG			

UPRIGHT FREEZERS	
Existing Model:	Transitions to:
CF1S-FS	F1A-FS
CF1S-HS	F1A-HS
CF1S-FGE	F1A-FG
NEW	F1A-HG
CF2S-FS	F2A-FS
CF2S-HS	F2A-HS
CF2S-FG	F2A-FG
NEW	F2A-HG
CF3S-FS	F3A-FS
CF3S-HS	F3A-HS

LEGEND	
Abbr.	Meaning
R	Refrigerator
F	Freezer
1	One Section
2	Two Section
3	Three Section
FS	Full Solid Door
HS	Half Solid Door
FG	Full Glass Door
HG	Half Glass Door



HC Refrigerants

Requirements & Recovery

HOSHIZAKI

R290 Refrigerant R600a Refrigerant

EPA Recommends certified training for handling R290 and R600a refrigerants.



As a world-class corporation, Hoshizaki America, Inc. is committed to developing original, energy efficient products with clear benefits for our customers. We seek natural solutions - such as hydrocarbon refrigerants in our products – for a clean and healthy environment.

What are R290 & R600a refrigerants?

- They are hydrocarbon (HC) refrigerants.
- R290: Common name for high purity propane (C₃H₈)
- **R600a**: Common name for isobutane $(C_4H_{10})^*$
- **R290/R600a** refrigerants are proven safe, not an environmental threat, and have been used in international markets for more than 10 years.
- Only refrigerant grade R290 or R600a should be used.

Why not R134a?

- Regulations ban R134a in certain uses, **effective 2019**.
- Most commercial refrigeration manufacturers are moving to R290 as the alternative to R134a.

R290 Service Overview

- R290 & R600a are FLAMMABLE. You MUST observe caution and follow proper safety practices when servicing R290/R600a refrigeration systems.
- Servicing refers to making repairs to the hermetically sealed system and any part of the electrical system. There is a 150 gram (5.29 ounces) charge limit of R290/R600a for commercial applications.
- Repair on R290/R600a systems *MUST* always be done in a well ventilated area.
- Because R290/R600a is highly flammable, a combustible gas leak detector and safety placard is required when servicing R290/R600a systems.

Servicing R290/R600a vs. R134a

- Operationally very similar systems:
 - Operating pressures of R290/R600a systems are slightly higher than an equivalent R134a system.

Example:

- At 100°F, evaporating pressure in an R290 system is approx. 46 psig.
- At 100°F, evaporating pressure in an R134a system is 26.6 psig.
- Specialized training is not mandated, but is recommended.
 (Online Training Available) www.rses.org

R290 and R600a Parts and Requirements

- Spark resistant/sealed electrical components are required.
 - Only like component replacement parts are to be used on R290/R600a systems. NO substitutes.
 - Avoid unapproved parts at all times.

R290/R600a Recovery

Hoshizaki recommends recovery as outlined by RSES procedures and noted in our service manual.

Using proper refrigerant practices, place piercing valves toward the end (crimped area) of the high and low-side process tubes, then recover the refrigerant into an approved container or device.

Note: Warning labels as provided by Hoshizaki.



ou locaux.



A DANGER

Risk of fire or explosion. Flammable refrigerant used. Do not use mechanical devices to defrost. Do not puncture refrigerant tubing. Risque de feu ou d'explosion. Le frigorigène est inflammable. Ne pas utiliser d'appareils mécaniques pour dégivrer le réfrigérateur. Ne pas perforer la tubulure contenant le frigorigène.

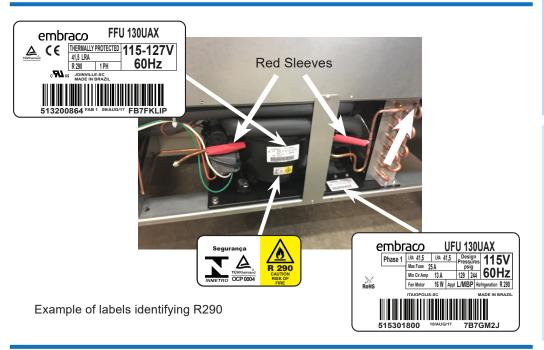
All products containing R290 or R600a must be clearly labeled.

continued on Page 2

Red and Blue Hoses

Standard refrigeration gauge manifold hoses may be used on R290 and R600a systems.

However, the red and blue hoses are to be as short as reasonably possible.



Read the Hoshizaki Service Manual Before Any Repair

- Before starting any refrigeration repair, post the **Danger Propane** or **Danger Isobutane** placard on the front of the appliance.
- A Combustible Gas Leak Detector MUST be turned on prior to starting any work and remain on and near the work area for the duration of the servicing or repair.
- Power to the appliance being serviced **MUST** be disconnected.
- Service personnel should wear appropriate Personal Protective Equipment (PPE).
- When purging the system, ONLY Oxygen Free Dry Nitrogen should be used.
- Replacement refrigerant MUST be approved Refrigerant Grade of the proper type.
- A fully charged and recently serviced (within past year) Carbon Dioxide or Dry Powder Fire Extinguisher *MUST* be in the work area.
- Maintain good ventilation in the area at ALL times and eliminate ALL ignition sources in the area.
- R290/R600a MUST be removed from the system, via the R290/R600a Recovery Process (piercing valve), before cutting into the system with tubing cutters. Use CAUTION as there may be residual R290/R600a still in the system.
- Solder joints **MUST NOT** be heated (touched with a flame) to remove a component, such as a compressor or filter dryer, from an **R290/R600a System**.
- You **MUST** use tubing cutters to cut connections to remove a compressor or other component in an R290/R600a System.

R290/R600a Recovery

continued from Page 1

Red Sleeves

Red sleeves are installed on the process tubes on R290 and R600a systems. These sleeves are to remain in place. If removed for service, they must be returned to their original position.

Training

Hoshizaki recommends servicing as outlined by RSES procedures.

Refrigeration Service
Engineering Society
(RSES) offers an online
course on R290 and R600a
refrigeration.

There is a charge for this course: www.rses.org

Publications:

Hydrocarbon Refrigerants: A Study Guide for Service Technicians, published 2012 by RSES

ISBN-13: 978-1-61607-180-6

Hoshizaki Service Manuals available for all refrigeration products



Scan the QR Code to look up manuals:

